

Flight Attendant

ANZSCO: 451711

Group D

About this document

- › The following Information Sheet is for your reference only and should be used as a guide to assist with your Skills Assessment application to VETASSESS. This information is subject to change.
- › Please note that a Skills Assessment of the qualification involves assessment of both the qualification level and content. Qualifications are assessed according to the guidelines published by the Australian Government Department of Education.
- › The employment assessment involves determining the skill level and relevance of the tasks undertaken.
- › Integrity checks may be conducted to verify the qualification and employment claims made in an application.

Job description

A Flight Attendant provides services for the safety and comfort of aircraft passengers.

Occupations considered suitable under this ANZSCO code:

- › Cabin Crew
- › Cabin Supervisor (Aircraft)
- › Crew Attendant (Air Force)

Occupations not considered suitable under this ANZSCO code:

- › Airport Service Staff
- › Pilot

These occupations are classified elsewhere in ANZSCO or are not at the required skill level.












Flight Attendant is a VETASSESS Group D occupation

This occupation requires a qualification assessed as comparable to the educational level of an Australian Qualifications Framework (AQF) Certificate III or higher.

Applicants can fulfil the assessment criteria for this occupation in four different ways.

Qualification and employment criteria

Applicants must have fulfilled at least one of the following four criteria (1– 4):

GROUP D	Criteria for a positive Skills Assessment				
Post-qualification Pathways					
	Minimum comparable Certificate III or IV or higher AQF level		With highly relevant major field of study		Highly relevant employment duration*
1	 Minimum AQF Certificate IV	+		+	
2	 Minimum AQF Certificate IV	+	No highly relevant major	+	
3	 Minimum AQF Certificate III	+		+	
Pre-qualification Pathway					
	Highly Relevant employment duration*				Minimum comparable Certificate IV AQF level
4	 +  Within last 5 years	+	With or without highly relevant major field of study	+	

* Highly relevant paid employment duration (20 hours or more per week)

Pathways 1–3

minimum years of post-qualification employment highly relevant to the nominated occupation, completed at an appropriate skill level in the five years before the date of application for a Skills Assessment.

Pathway 4

minimum 4 years of relevant employment required – Three years of relevant employment (can be outside the last 5-year period) in addition to at least one year of highly relevant employment within the last five years before applying.

A positive assessment of both qualification level and employment duration is required for a positive Skills Assessment outcome.

Qualification

AQF Certificate III or higher qualification. This includes qualifications assessed at AQF Certificate III, Certificate IV, Diploma, Advanced Diploma, Associate Degree, Bachelor Degree, Graduate Diploma, Master and Doctoral level.

Highly relevant major fields of study include:

- › Aviation (Cabin Crew)
- › Travel and Tourism Management
- › Hospitality Management
- › Customer Service Management.

Employment Tasks

Highly relevant tasks include:

- › managing safety and emergency procedures and making public announcements.
- › coordinating the sale of goods to passengers and completion of any customs and immigration documentation which may be required.
- › conducting safety checks and demonstrations of safety equipment and procedures.
- › assisting passengers in emergency drills, carrying out emergency procedures, assisting and directing passengers in emergencies.
- › checking passengers' tickets and directing them to seats and cabins.
- › tidying aircraft, ship and railway cabins, and receiving and stowing food, equipment and cabin baggage.
- › operating galleys, preparing and heating food for passengers, and serving refreshments and meals.
- › distributing reading material, pillows, blankets and other amenities for the comfort of passengers.

Supporting Material for Assessment

When applying for a Skills Assessment, please ensure you submit sufficient evidence supporting your proof of identity, qualification and employment claims. A full list of the documents required can be found on the VETASSESS website under Eligibility Criteria.

If you are nominating a managerial occupation, you must submit an organisational chart. If you are unable to obtain an organisational chart from your employer, you must provide a statutory declaration outlining the required information and the reasons why you cannot provide the information.

If you are nominating this occupation, and you are self-employed, you are required to provide the following:

- Evidence of self-employment such as sole trading or business registration details and/or official statements issued by your (registered) accountant and/or legal team. The statement from your accountant or solicitor must include the accountant's or solicitor's letterhead, your full name, how long you have been continuously self-employed including official dates in each role, the nature of the business conducted, the signature and contact details of the accountant or solicitor
- A statutory declaration listing your main duties during self-employment;
- Payment evidence showing regular income from self-employment, such as client invoices together with corresponding bank statements and/or official taxation records
- Supplementary evidence, such as contracts with clients or suppliers, client testimonials, evidence of projects completed, etc.

To further support your employment claims, you may also wish to provide supplementary documentation including:

- › Website links related to the company
- › Company Registration
- › Any further online information of relevance to your work
- › Any other documents relevant to your role.

Further requirements may apply

The requirements outlined in this information sheet is related to is relating to VETASSESS skills assessments for migration purposes. In relation to professionally practising the occupation in Australia, additional accreditation requirements may apply. Applicants are required to perform their own research to determine any additional accreditation requirements.

Contact us

Australia

Melbourne (*Headquarters*)

Level 1, 85 Cremorne Street,
Cremorne VIC 3121

E info@vetassess.com.au

P +61 1300 VETASSESS
(1300 838 277)

China

Shanghai

C/o GLC
International Group
Suite 201 A-B
Zhongfu Building
288 Zhaojiabang Road
Shanghai, China

E china@vetassess.com.au

P +86 21 64731935

India

New Delhi

C/o EPR Solutions Pvt. Ltd
115, 1st Floor, Square One
C2-Saket Place
Saket District Centre
New Delhi – 110017

E india@vetassess.com.au

P +91 11 41009213

Saudi Arabia

E SaudiArabia@vetassess.com.au

P +966 559 55 8394